

TTC JOB DESCRIPTION

| Position Title: | Station Technician | | |
|-------------------|-------------------------------|--|--|
| Level and Salary: | Level 9/8 \$10,500 - \$15,000 | | |
| Department | Engineering | | |
| Location | Nui Island | | |
| Reports to: | Senior Technician Supervisor | | |

POSITION/JOB PURPOSE:-

The Station Technician position is under the direction of the Senior Technician Supervisor within the Engineering Department and he/she is purposely responsible for the monitoring, operation and maintenance of all Communication Systems on the Island.

KEY RESPONSIBILITIES

- To make sure that all Communication services on the Island are operational
- To provide Customer support services on Outer-Islands
- Proactive planning of Maintenance and Installation work that required from time to time
- To work collaboratively with Technical Team on Funafuti Head office in any major problems that need to be investigated or resolved
- Maintain clean, safe and ethical working environment in the workplace
- Monitor and handle daily collection of cash and also control daily deposits to the bank

MAIN DUTIES AND OUTCOMES

- Carry out daily routine checkups of power systems, Mobile Equipments and satellite Equipments
- Up-keeping and through check of Solar PV system, cabling infrastructure (Copper/Fiber Optic/ Ethernet), Power system, Back-Up Generator, and Air-conditioning
- Preventive maintenance of Satellite Antenna Systems, Cellular Towers and Communication Outdoor Equipments
- Installation and alignment of Ka-Band Kacific Vsat antennas, DTH TV antennas, or any other Satellite provider Vsats

- Provide the best location for Kacific Vsat Terminal Basement, DTH TV basement, and to supervise construction work for the antenna foundation
- Carry out Installation, maintenance and repair work for Metallic, Fiber-Optic and Ethernet cable infrastructure
- Report and escalate major Network problems (Wifi, Mobile, DTH TV, Satellite backhaul etc) to the Head-quarter office in Funafuti.
- Logging and record Network faults on a log book or Online fault reporting system
- To serve and provide technical supports to any customers with Communication Services issues
- In charge of daily cash collection, cash receipting and cash deposits to the bank onsite
- To compile and send monthly Financial returns to Finance department in Funafuti
- To do basic Network configuration of Wireless Access Point and other Internet/mobile devices configuration
- Assist mobile customers with new Mobile phone set-up and configuration
- Assist BA Team and TTC Engineers on Mobile Network Sanity Tests
- To report to Senior Technicians Supervisor
- To carry out all other duties that have been assigned and approved by the Chief Telecommunication Engineer

MANDATORY REQUIREMENTS:

- Must be 18 yrs and above
- Achieved Form 6 or higher Level of Education with good pass in Maths and Science
- Residents from the Island of Nui and prepared to work on Nui Island
- Good Written and Oral communication skills (Tuvaluan and English)
- Willing to cooperate with other Workmates
- Strong Motivation and performance driven
- High Level ability to work unsupervised

DESIRABLE REQUIREMENTS:

- Previous knowledge with relevant experience is an essential
- Quick learner of new Technologies and strong problem solving
- Work with limited supervision and take responsibility
- High level in using computers and Mobile phones with software application skills
- Sound time management skills
- Willingness to learn and to be trained in related field works

IMPORTANT NOTICE

Applicants through their application MUST:

- 1. Address all the qualification requirements of the job description
- 2. Address each of the responsibilities of the Job as listed in the job description indicating how he/she can carry out those responsibilities satisfactorily and at the same time add value to the Job
- 3. The response in each case (1) and (2) must reflect the information in the CV: